



## **Customer Alert**

Kitsap Bank has recently been informed that there have been phishing attempts through phone calls. In the cases reported, the message indicates the name of the bank making the call, and goes on to say that there is evidence showing a 3<sup>rd</sup> party is using the customer's card. It then says that the card has been deactivated and the customer must enter their 16-digit card number to reactivate. This is not a valid message; and Kitsap Bank will not contact you in this manner. If you received such a phone call do not respond; under no circumstances should you provide any kind of account information. This is a scam. Immediately call Kitsap Bank if you receive this phone call.

Kitsap Bank will never make such a call or request your sensitive information over the phone. If there are any questions, please contact your Kitsap Banker or call our Customer Service Center at 800-283-5537, option 0.